

## Continuing Education Credits

Applications are in process through Northern Vermont AHEC for a maximum of 5.25 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Northeastern Vermont AHEC is approved as a provider of Continuing Medical Education (CME) by the New Hampshire Medical Society, an ACCME accreditation organization.

Northern Vermont AHEC is an approved provider of continuing nursing education by the Northeast Multi-State Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Applications are in process for 5.25 Contact Hours.

5.25 hours of pre-approved Continuing Education Credit are in process through the Vermont Chapter of the NASW.

**Target Audience:** physicians, nurses, social workers, hospice volunteers, chaplains, and other professionals & individuals seeking to improve their ability to communicate effectively with patients and families.

### Location

DoubleTree by Hilton  
(formerly the Sheraton)  
70 Williston Road  
S. Burlington, VT 05403

### Map/Directions

<https://doubletree3.hilton.com/en/hotels/vermont/doubletree-by-hilton-burlington-vermont-BTVBSDT/maps-directions/index.html>

### Handicap Accessible

We would like to thank the following partners for their generous support of this event:

BAYADA Hospice

BlueCross BlueShield of Vermont

Dartmouth Hitchcock Medical Center

Office of Rural Health & Primary Care - VT Department of Health

Vermont Medical Society

UVM Health Network Home Health & Hospice  
—Madison-Deane Education Fund

VNA's of Vermont



## Vermont Ethics Network

presents

# Listening, Language & the Power of Truth- Telling

Wednesday ~ May 29, 2019

8:00 a.m. — 4:15 p.m.

DoubleTree by Hilton (formerly the Sheraton) - So. Burlington, VT



In Partnership with the Palliative Care and Pain Management Task Force

[www.vtethicsnetwork.org](http://www.vtethicsnetwork.org)

## Agenda

- 8:30 – 9:00 Welcome
- 9:00 – 10:15 **Danielle Ofri, MD, PhD** – *Doctor Patient Communication*
- 10:15 – 10:45 **BREAK/NETWORKING**
- 10:45 – 12:00 **Terry Altilio, MSW, LCSW** – *The Power of Language*
- 12:00 – 1:00 **LUNCH**
- 1:00 – 2:00 **Breakout Session I (choose one)**  
**A. Stephen Berns, MD** – *Communication about Prognosis*  
**B. Kacey Boyle, MSPC, BSN, RN, CHPN & Amelia Cullinan, MD** – *Handling Denial and Emotions of Patients and Families*  
**C. John Saroyan, MD** – *Pediatric Considerations*
- 2:00 – 2:30 **BREAK/NETWORKING**
- 2:30 – 3:30 **Breakout Session II (choose 1)**  
**A. Stephen Berns, MD** – *Communication about Prognosis*  
**B. Kacey Boyle, MSPC, BSN, RN, CHPN & Amelia Cullinan, MD** – *Handling Denial and Emotions of Patients and Families*  
**C. John Saroyan, MD** – *Pediatric Considerations*
- 3:30 – 4:15 **Tara Graham, MSW** – *Building Resilience*
- 4:15 Evaluations

## Goals & Objectives

- To understand the elements of effective listening and communication
- To gain insight into how the language we use impacts what patients and families hear and understand
- To improve provider ability and comfort in sharing difficult prognoses and for handling emotions and/or denial
- To improve provider skill level in navigating open and honest conversations about illness and disease progression with both adult and pediatric patients

## Presenters

- **Danielle Ofri, MD, PhD** – Internist at the medical clinic of Bellevue Hospital, founder and Editor-in-Chief of the Bellevue Literary Review, and is on the faculty of New York University School of Medicine
- **Terry Altilio, MSW, LCSW** – Palliative social work consultant with over two decades of experience working with patients and families in hospital settings. She lectures in post masters social work programs at New York University, Smith and California State University San Marcos
- **Stephen Berns, MD** – Internist and palliative medicine physician at the Larner College of Medicine at UVM and Director of Education for the Palliative Medicine Division at UVM
- **Kacey Boyle, MSPC, BSN, RN** – Certified hospice and palliative care nurse at UVMMC and a senior coach with TalkVermont, a multi-component intervention to improve serious illness conversations between clinicians and patients.
- **Amelia Cullinan, MD** – Assistant Professor at the Geisel School of Medicine, & the Director of Outpatient Palliative Care Services at Dartmouth-Hitchcock Medical Center.
- **John Saroyan, MD** – Board certified pediatrician with sub-specialty certification in Hospice and Palliative Medicine, and is a Certified Hospice Medical Director. He is the Physician Medical Director for BAYADA Hospice in Vermont & New Hampshire
- **Tarah Graham, MSW** – Executive Director of Hospice and Palliative Care for the UVM Health Network Home Health & Hospice

## Registration Form

### *Listening, Language & the Power of Truth-Telling*

**DoubleTree by Hilton** (formerly the Sheraton)  
**So. Burlington, VT**  
**Wednesday ~ May 29, 2019**

Name \_\_\_\_\_ Credentials \_\_\_\_\_

Organization \_\_\_\_\_

Mailing Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

E-mail address \_\_\_\_\_

Phone \_\_\_\_\_

**Please Select Your Afternoon Breakout Sessions**

Breakout Session I: A B or C (circle one)

Breakout Session II: A B or C (circle one)

YES, I would like CME/CEU

### **Registration Fees:**

**\$165** (includes CME/CEU credit)

**\$135** (students & NON-continuing ed. credit)

**Register Online:** [www.vtethicsnetwork.org](http://www.vtethicsnetwork.org)

OR

**Mail to:** Vermont Ethics Network  
61 Elm Street; Montpelier, VT 05602

**Group Rates Available for 5 or More: For group pricing & to register as a group call VEN at 828-2909**

For questions, please call: 802-828-2909 or  
e-mail: [venadmin@vtethicsnetwork.org](mailto:venadmin@vtethicsnetwork.org)